

Pricing Policy

Price Range

At MetalPay we have customised pricing according to the services rendered by us. The details are provided to you beforehand according to the effort, efficiency and the output of the service. Typically the range of transactions on our website varies from INR 1/- to 50,000/-.

Price Matching

At MetalPay we are committed to offering you the best possible prices. We will be glad to meet our competitor's pricing if you ever find an item that we offer, in the same colour and size, available from a similar retailer.

We are unable to match prices from auction and outlet stores or websites, as well as other retailers' discount promotions, shipping offers and gift card offers.

Pricing Errors

We work hard to ensure the accuracy of pricing. Despite our efforts, pricing errors may still occur. If an item's price is higher than the price displayed, we will cancel your order of that item and notify you of the cancellation.

Our product is offered for sale by MetalPay for your personal enjoyment and not for resale. Therefore, we reserve the right to refuse to sell to any person whom we believe may be purchasing for resale.

Promo-Codes & Discounts

- MetalPay will offer its user various type of discounts and promotional codes.
- If the discount is in the form of any metal or discount on metal, the user cannot request for sell back but can request for delivery of the discounted metal.
- Any monetary discounts in terms of Rupees will be converted into metals at the initial purchase price. Such discounted metals cannot be sold back but can only be redeemed.

Our Customer Service Specialists are ready to assist you—simply contact support@metalpay.in